



GOLDEN KEY

Creative safeguarding for people
with multiple disadvantage

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Bristol's Creative Solutions Board**



Golden Key

- Bristol Fulfilling Lives Partnership
- National Lottery funded
- Focussed on multiple disadvantage
- System change as well as service delivery



What problem were we trying to solve?

- Pattern of multiple exclusions for people with MD
- Safeguarding focus
- Wanting to explore change
- Driven by GK partnership - sign up from agencies
- Lived experience expertise central



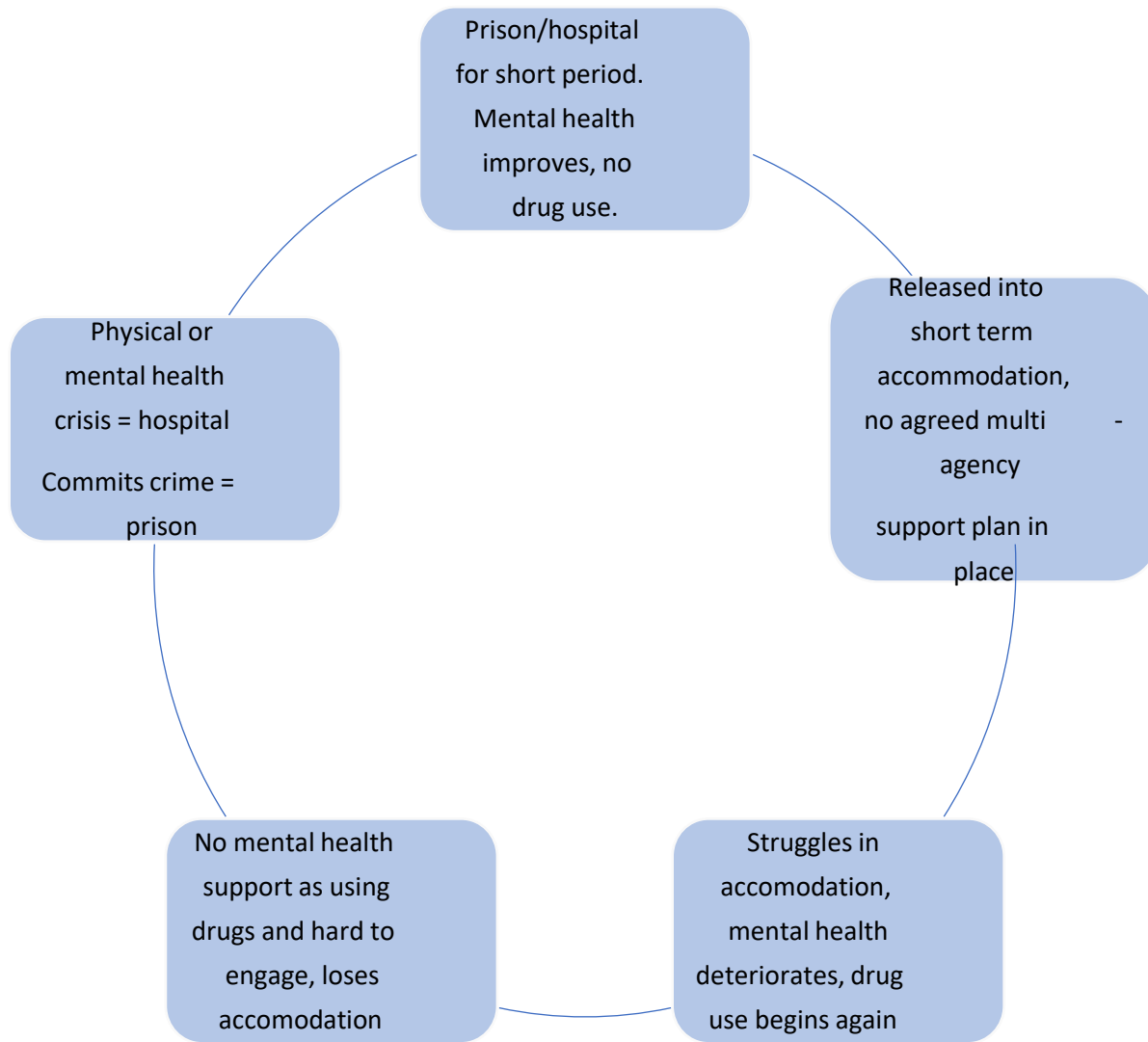
Purpose of the Creative Solutions Board

- Meeting to discuss individuals at risk where current responses are not working and to creatively plan and action a different solution with the **person at the centre**

And

- Use the learning from the individual to inform how the **whole system might need to change and flex** to deliver better outcomes for all

Working with Peter



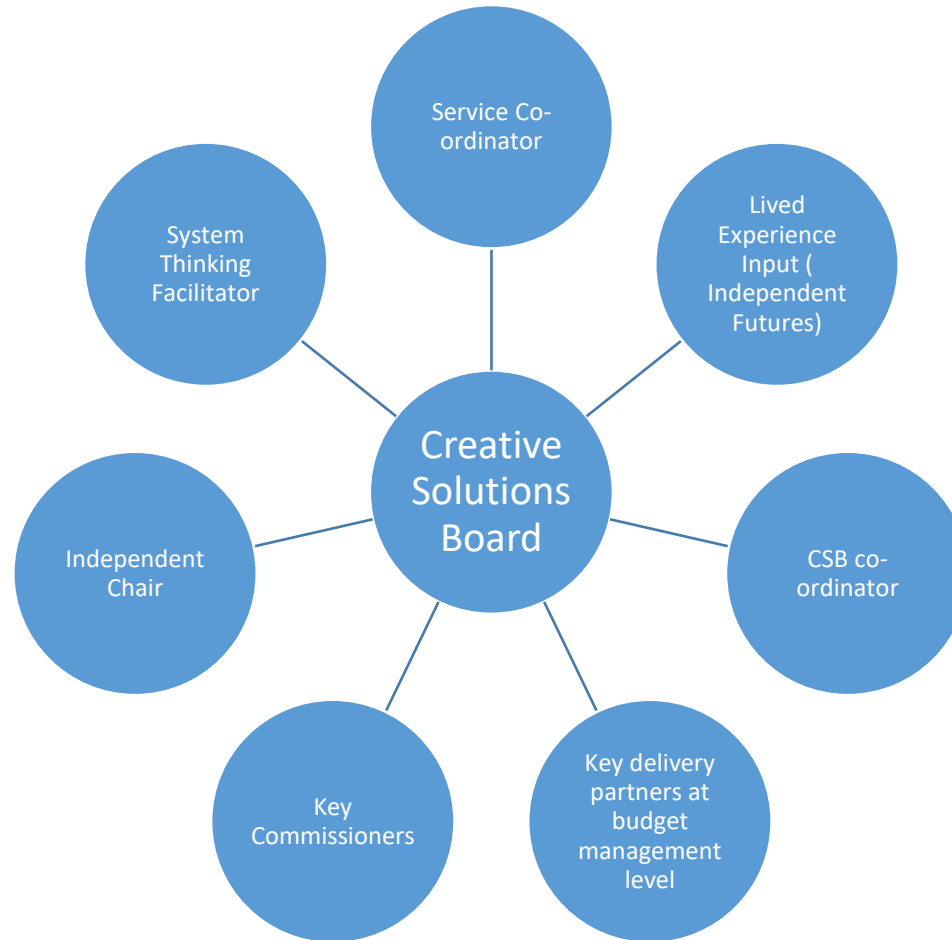


How did the board find creative solutions for Peter?

- The right 'experts' in the room
- Independent Chair
- Creative approach to the partnership
- Strong referral process
- Understanding the system around the person
- Commitment to collaborate
- Focus on learning across the system
- Tenacity!



Bristol's Creative Solutions Board



So what helped Peter?

- Assessment of care and support whilst in hospital – risk and opportunity
- Identification of an housing solution that bypassed hostel
- Creation of a team around Peter
- Commitment for organisations not to close the case
- Identification of a mentor for the team
- Flexible appointments





So what for the system?

- Constantly reviewing and refining how we do the work
- Feeding in to wider thinking
- Measuring our impact
- Providing a space for creative thought & challenge
- My Team Around Me concept