

Michele Manson

Business Development Team Manager



Buckinghamshire & Surrey

trading standards



- Expert Knowledge
- A different perspective
- Help with Interpretation & application of the law
- Independent robust challenge
- Consultations



- Impartial
- Walk away
- Be open and listen
- Realistic about risk
- Win – Win relationships



“The Eat Out Eat Well award and Primary Authority Partnership makes Everyone Active and our members feel safe, valued and gives them a sense of quality.”

Andy Coupe, Everyone Active



“We thought it was a great opportunity to work with Trading Standards to develop a nutritional analysis service which meets our business need, in particular the certainty and additional validity of the results which give our customers full assurance.”

Louise Whitehead, Winterbotham Derby



“The training was excellent, the team is much more confident in handling aggressive and difficult calls. The trainer was very responsive, tailoring delivery to current issues and experiences, even identifying ways he could help from overhearing a difficult call.”

Rachel Rollason, Toyota GB PLC



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A program of Fire Risk Assessments at 44 sites
nationwide.

