

Safeguarding in the Night Time Economy:

The Sheffield Partnership Model

Julie Hague

Licensing Manager, Sheffield Safeguarding Children Board



children safeguarding

Introduction

Background

- **My role:**
 - SSCB LPM ~ LA03 and GA05
 - Consultant: NWG Network for Tackling Child Sexual Exploitation; University of Bedfordshire's Alexi Project
- **Types of risk:** Alcohol, substance misuse, unaccompanied, lack of supervision, dangerous or inappropriate adult behaviour, criminal/sexual perpetrators – children who live, work, perform or socialise
- **What's safeguarding got to do with the local chippy?**
 - Disclosures/intelligence – children and their workers
 - Complaints – parents/carers
 - National research Office of Children's Commissioner – CSE

Scope and challenge

2,926
licensed
drivers

2,794
Premises
licensed to sell
alcohol

584
licensed
takeaways

300
Premises licensed
for
Gambling



Working in Partnership

■ Work in partnership with:

- **Enforcement agencies:** H&S, Food Hygiene, Fire & Rescue, Police, Trading Standards, Licensing Authority Enforcement Officers
- **Local businesses** – licensed and unlicensed trades:
 - Taxi/PHV
 - Hotels
 - SIA staff/stewards/marshalls/ambassadors
 - Takeaways, convenience stores, off licences
 - Shisha Lounges
 - Sports venues
 - Pubs and Clubs
 - Cinemas, theatres, shopping malls ...



Why work together?

The partnership is built on the shared aims between the regulatory authorities, licensed trades and other organisations because:

- We all have a duty to recognise and respond to risk
- We all need safer places:
 - protect the vulnerable
 - protect the business
- We all need to optimise resources
 - All have potential to recognise and report concerns – licensees and their staff and multi agency enforcement officers, are frontline. They are the 'eyes and ears' for safeguarding children and vulnerable people
 - Shared/pooled expertise: operators know their business, we know ours
- We all share the consequence of failing to deliver as there will be risk to:
 - the child/vulnerable person
 - financial and reputational impact on the business
 - financial and reputational impact on the reputation and economy of the city and its regulators



Our partnership strategy (1)

Developing ways of working together, to protect children and vulnerable people from

- Physical
- Psychological
- Moral harm

In places that are licensed or regulated by the Council – using legislation

In places that are unlicensed – using good practice

Our partnership strategy (2)

We work guide and support licensed operators and enforcement staff, by:

- **Consulting** with all partners to develop **practical** safeguarding training materials, risk management tools and guidance
- **Contribute to Quality Schemes:** Safeguarding Criteria (BBN; Purple Flag)
- **Providing a visible, accessible and approachable service**



Policy and Strategy

- The partnership strategy to engage with the business community, by delivering awareness training and developing intelligence/information gathering, is mandated in our local licensing, CSE and safeguarding strategies and is in our licensing policy
- Examples of how the partnership strategy works

Example 1

Working in partnership with the taxi/phv trade:

- Developed and piloted training resource 2010 – 2012
- Accredited 2015
- Mandatory attendance: SCC policy
- Average of 850 drivers per year trained
- Trains drivers to recognise and report risk
- Trains drivers to work to a code of conduct
- Protecting children and vulnerable passengers and the drivers who are working with them
- SCC Social Care Contracts now include safeguarding policies and training

Example 2

Working in partnership with the Hotel trade:

- NWG Network: Say Something If You See Something / regional delivery of Operation Makesafe
- Consultation with Regional hospitality group and local hotel managers
- Developed a practical bespoke awareness resource and trained hotel staff (managers, housekeeping, reception, night porters) in South Yorkshire to recognise and respond to risk
- All hotels trained in South Yorkshire across 2014/15
- Test purchased Operation in Sheffield January 2017
- Police Crime Commissioner Award 2014 & NWG Network Award

2014



Example 3

Working in partnership with the gambling trade:

- Licence condition on 1 betting shop; extended partnership practice after condition expired due to benefits
- Partnership developed with betting shop managers in 2 other high risk locations for vulnerable young people
- Currently consulting with Operators to develop awareness training resource for shop managers and staff working with vulnerable people / communities
- Aim to:
 - increase referrals, improve recognition and response to vulnerable people at risk of harm
 - Improve the reputation and enhance the role of gambling operators in local communities – social responsibility

Case studies



... the partnership approach doesn't always work, but when it does it can have a positive outcome ...

Hotel Scenario

- Night porter reported concerns
- His report led to the arrest of a perpetrator and removal of a child at risk, to a place of safety

Taxi Driver Scenario

- Driver reported concerns in response to a conversation he had overheard when transporting a child
- His report led to the arrest of a perpetrator

Betting Shop Scenario

- Manager of a 'Bookies' reported concerns that a young female was regularly hanging around the premises with adult males who were known for criminal activity
- The child's father visited the shop and asked the manager to ring him if his daughter went to the shop. The shop manager did this on several occasions and the child was taken home by her father.
- Some 18 months later, the father returned to the shop, thanking the shop manager for a positive outcome.

Vulnerability Scheme

- To assist children, vulnerable people and stewards
- City wide offer
- Recognised by County FA, Sports Grounds Safety Authority and English Football League as good practice
- Offer of registration or request for special provisions

Thank you ...

Any questions?

Julie Hague

Licensing Project Manager, Safeguarding Children Board

☎ 0114 2736753 ✉ julie.hague@sheffield.gov.uk

