

LGA Improvement Support

North West

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Introduction

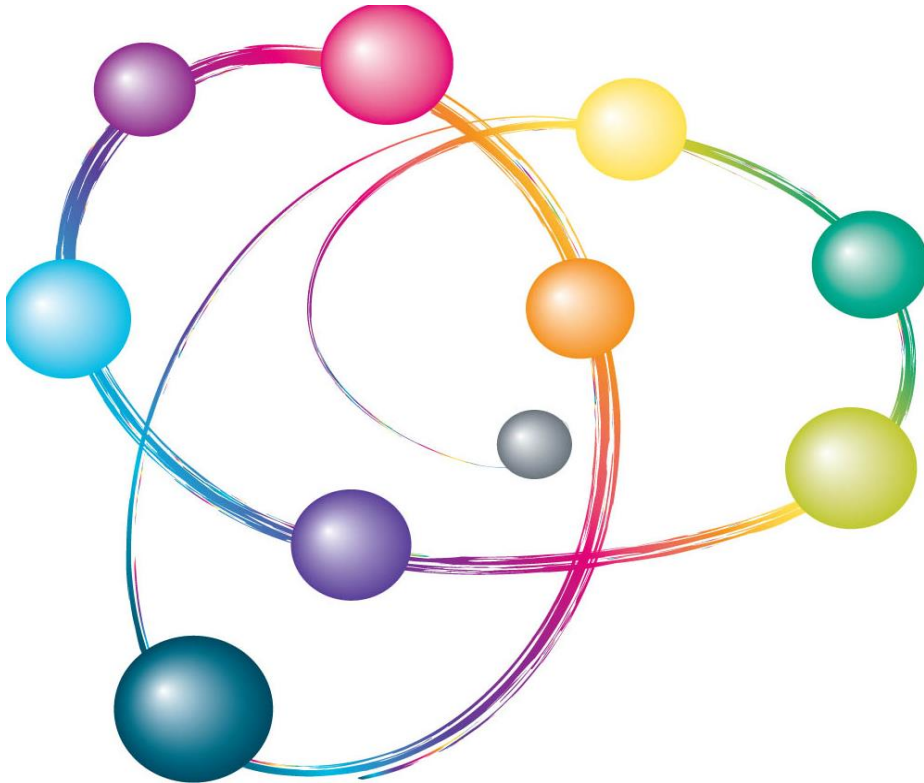
- Sector Led improvement – principles/offer
 - Your regional principal advisers – role in LGA
 - Examples of support re Licensing/regulation
 - How to contact us
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Sector Led Improvement, Core Principles



- Councils responsible for own performance
- Stronger accountability - greater transparency
- Collective responsibility for performance
- LGA's role is to support councils

Sector led improvement – 7 point ‘offer’



- leadership support
 - accountability tools
 - transparent and comparable data
 - peer challenge
 - peer support
 - knowledge hub
 - learning and support
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LGA support

LGA Principal Advisers

- A single point of contact for councils, signposting across all our improvement support
- Joining up regionally based improvement activity
- Feeding intelligence back in to LGA
- Representing LGA to councils

Regional Lead Members (councillors)

Licensing champions (councillors)

LGA support & Licensing

Corporate Peer Challenge

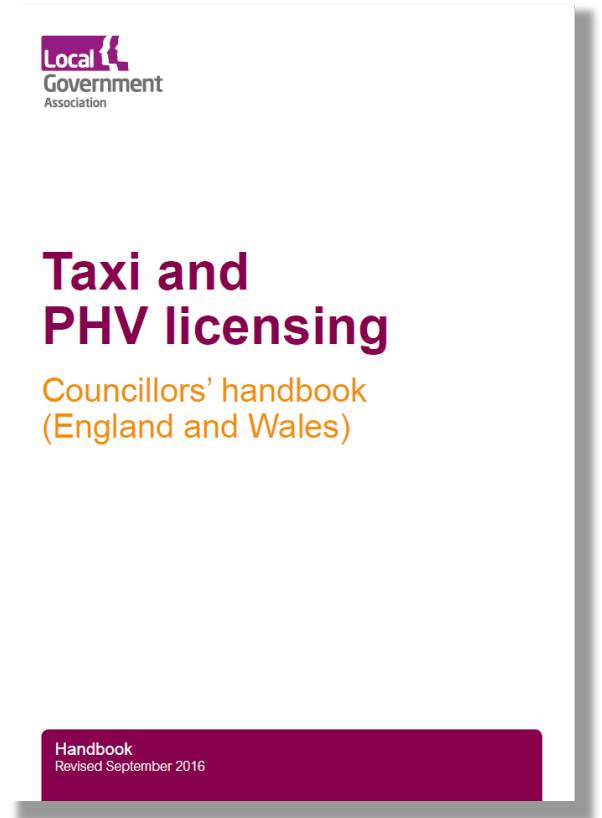
- **Free**, once every four/five years
- Focus agreed with the council – but core element on corporate capacity and financial resilience
- Teams agreed with council
- Creating a wider peer pool
- Regulation/Licensing can be included as a facet

Children Serv. Support e.g.

- A suite of offers covering safeguarding of children, children in care, LSCB effectiveness and CSE
 - CSE offer (newly developed)
 - 3 day diagnostic – explores early support offer (regulatory services covered in KLOEs)
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Licensing support

- Conferences
- Licensing Forum
- Handbooks
- Knowledge Hubs
- Specialist Licensing Challenge
- Facilitated training
- Communications support



Conferences and handbooks

- Sign up to LGA Community Safety e-bulletin, and Events bulletin
- Handbooks on specialist licensing topics, such as taxis, scrap metal, gambling and Licensing Act 2003.
- Guides on chairing meetings, facilitation and conflict management, handling complaints and much much more!

<http://www.local.gov.uk/councillor-development>

Contact us:

Your Principal Advisers are:

Gill Taylor, LGA Principal Adviser North West

Gill.taylor@lga.gov.uk

Neil Shaw, LGA Principal Adviser North West

neil.shaw@local.gov.uk

Your LGA licensing / regulation contact is:

Ellie.Greenwood@local.gov.uk
